

(I) GENERAL SECURITY DOs AND DON'Ts:

DOs

- a. Do read and ensure that your staff have read all security standing orders and instructions relating to contacts with foreigners, etc.
- b. Do ensure at all time the physical security of- (i) your room, (ii) your documents (iii) your selves and almirahs (iv) your seals (v) your operating and duplicate keys.
- c. Do ensure that on closing down for the day, nothing to prejudice security is left lying about in your office even for a short while.
- d. Do make sure of the identity of a visitor first and then give him just what he needs to know to discharge his duty.
- e. Do ensure that all your employees have been properly verified before reemployment.
- f. Do ensure that all classified waste paper is burnt/shredded daily under adequate supervision.
- g. Do report at once to your Supervisory of Departmental Security Officer if you observe any breach of security in your office.

DON'Ts

- a. Do not keep your eyes and ears closed. If everyone is on the lookout for breaches security is assured.
- b. Don't hesitate to have the identity of an unknown visitor established before you pass on any classified information to him.
- c. Don't leave your room with secret papers lying on your desk. Lock them up if you leave your room even for a short while.
- d. Don't take official documents home. If you have to, don't forget that the burden of their security is your personal responsibility.
- e. Don't have classified maps, graphs, charts, photographs etc. displayed open on the walls in your office. Keep them covered or locked.
- f. Don't encourage rumour and garrulity by anyone. On the contrary suppress these firmly.
- g. Do not put your neck out by signing receipts for secret papers without scrutiny.
- h. Don't forget to destroy all drafts, rough notes, spare copies, Steno's notes, carbon papers etc. when you get fair copy ready.
- i. Don't leave your room unlocked at any time.
- j. Don't discuss sensitive subjects and/or classified information on the phone which is a public service.

(II) TELECOMMUNICATION SECURITY DOs AND DON'Ts:

DOs

- a. Do remember that telephone is a public service and not a secret service.
- b. Do remember that the enemy is keen to obtain sensitive information, which you may divulge inadvertently.
- c. Do ensure that no sensitive information is passed over on telephone.
- d. Always check the identity of the Caller, before entertaining the call.
- e. Be polite and courteous while talking over the telephone.

f. Do not get nervous if a caller identifies himself/herself as a superior official, especially as if you cannot identify him/her do take the number and call back after informing your senior officer.

- g. Do ensure that 2 telephones instruments having an external communication facility has the following pasted on it in bold letters :
"Identify the Caller before giving any Information".
- h. Do ensure that all sensitive telephones are fitted with 'Caller ID' facility.
- i. Bring to the notice of your senior officer if you find any infringement of instructions on security of telephones.
- j. Keep your conversation brief and to the point.

DON'Ts

- a. Do not discuss official matters over telephone and other social media platforms with friends/family members and unauthorized persons on any telephone i.e official/residence/mobile.
- b. Do not discuss any classified information on the telephone.
- c. Do not disclose the whereabouts/movements of officials of your set- up, Senior officers/VIPs/VVIPs to unauthorized/ unidentified callers. Do not disclose important events/dates to anyone on the telephone, in case you are not sure about the person at the receiving end.

(III) SOCIAL MEDIA USAGE DOs AND DON'Ts:

DOs

- a. Make sure that the family and friends are also sensitized on the risks involved in Social Media, as they too possess sensitive information at times. Be sure to protect the privacy of your family and friends, as carefully as your own.
- b. Ensure location services and geo-tagging features are off and switched on, only when required.
- c. Avoid using location services and geo-tagging features while utilizing Social Media sites.
- d. Be aware of who can see your account. Keep the setting to private and keep the content appropriate.
- e. Use adequate protection measures for domestic Wi-Fi connections.
- f. Remember that anything posted on the electronic media once, even by accident cannot be ever recalled or deleted. Once posted, it is permanent.
- g. Carefully consider the implications of making friends, linking, following or accepting requests from unknown persons.
- h. Do remember that there's no such thing as a "private" social media site. Archival systems save and store information even if you delete a post.

DON'Ts:

- a. Do not share classified information obtained through the official channel or otherwise.
- b. Do not reveal exact posting and nature of work if you are posted in a sensitive Ministry/Department/Organisation.
- c. Do not activate Geo-tagging features when accessing social media sites from place of work.
- d. Don't use the Government emblem, insignia, etc. in your posts.
- e. Do not share anything through a non-authorized platform even if it is unclassified or innocuous like manpower issues, promotions, local orders, etc., which may give an opportunity to the adversaries in gathering intelligence.
- f. Do not unnecessarily post addresses, telephone numbers, bank details etc. as these could make your friends and family a target.